



COMING SOON...



Keep an eye out for more details...

ACCREDITATION VISITS FOR THE REMAINDER OF 2021

We have spaces on the following visits for Assessors, Leads and for shadowing.

7th December 2021

Loxford Ward (Forensics)
2 spaces, Including Lead & Shadow

8th December 2021

Bevan Ward (City and Hackney) -
1 space for Assessor only

8th December 2021

Ruth Seifert Ward
2 spaces, Including Lead & Shadow

13th December 2021

Coborn Centre (CAMHS)
4 spaces, Including Lead & Shadow

To sign up for a visit, please respond via email (elft.qa@nhs.net) and let us know which visit you are available for.

IN THIS ISSUE:

SPACES LEFT ON VISITS FOR THIS YEAR

A WELCOME RETURN TO SU LED ACCREDITATION VISITS

ASSESSORS TOGETHER MEETINGS GET UNDERWAY



WE ARE BACK!

A WELCOME VIST

In October, we returned to Service User Led Accreditation with a successful visit to the Community Heart Failure Team, based in Bedford.

The Heart Failure team were extremely warm and welcoming to our Assessors and made the whole visit a pleasure to be a part of. It was clear to see that although they were a small team, they had such good chemistry together and this made us feel at ease on an important visit which marked the re-start of the program.

Feedback from everyone involved in the day was nothing but positive and we are looking forward to seeing the result from the Accreditation panel!

"There comes a point where we need to stop just pulling people out of the river.

We need to go upstream and find out why they're falling in."

- Desmond Tutu

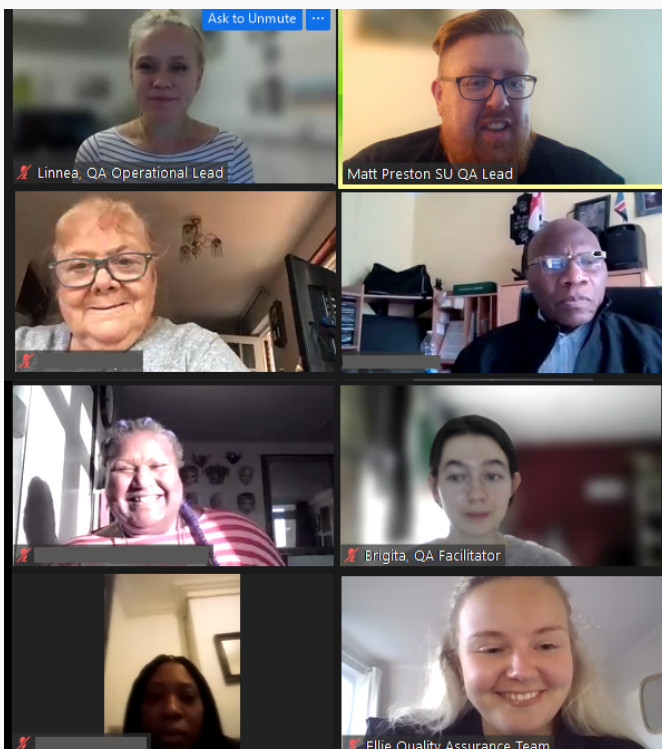
WE'LL MEET AGAIN

Another positive from last month was the return of Assessors Together Meetings. It was heartwarming to see our team of Assessors coming together and sharing thoughts and ideas on how we can improve the experience for Service Users, Carers and Services alike.

We were thrilled to have both experienced and new Assessors attend. It was also encouraging to see so many of the people we trained recently present and ready to get involved.

It felt like a supportive space, where we could all get our heads together and discuss any issues that may face us and the goals we are setting together for the future.

We're looking forward to seeing as many of you as possible at the next meeting!



Contacts



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ELFT Services www.elft.nhs.uk

Mental Health Crisis Lines

Newham 020 7771 5888

Tower Hamlets 0207 771 5807

Hackney 020 8432 8020

Luton 01582 556 971

Bedford and Mid-Bedfordshire 01234 315 691

Information on Covid-19 www.nhs.uk
www.who.int

NHS 111 Call 111 (24 hours)

Sane Line 0845 767 8000 (6pm - 11pm)
www.sane.org.uk

Samaritans 08457 90 90 90 (24 hours)
020 7771 5807
www.samaritans.org