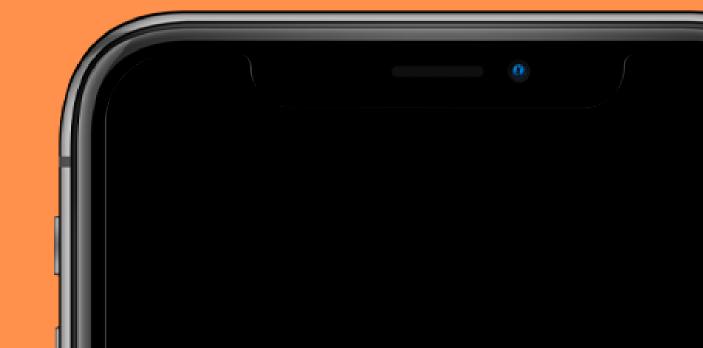
FFT & PREM

Did you know you can now collect feedback through SMS ?

SMS provides an additional means of reaching service users



Complete the Friends and Family test and complete the local patient experience survey (PREM) from the



comfort of your own device

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SMS service can be bespoke to individual services

Getting started is pretty simple. Contact your Quality Assurance Manager to find out more, and work through your specification