

# All current roles and training are taking place virtually



To get involved it is ideal that you have access to a computer/tablet/phone that has a camera and microphone and that you are also able to access emails and Microsoft Word.

We can made reasonable adjustments on an individual basis.

# Service User Accreditation Assessors



## What is Accreditation?

Accreditation is a certificate that shows a service is meeting important standards that were developed by Service Users & Carers.



## A brief description of the role:

- Work in a small team with other service users to conduct accreditation visits to services
- Interview staff, service users and carers
- Using the evidence from the interviews to give your opinion on whether the team meet the standards, what the service is doing well and how they can improve



## Time Commitment



- Attend 2 x 2hr online training sessions
- Attend visits 5 hours depending on your availability
- Reward and recognition payments are offered in line with current policy

## Key experience and skills required:

- Be a current service user of or carer for someone using ELFT services
- Ability to read and write in English



# Service User Accreditation Lead Assessors



## What is Accreditation?

Accreditation is a certificate that shows a service is meeting important standards that were developed by Service Users & Carers.



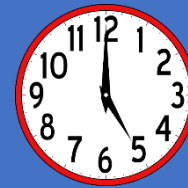
## A brief description of the role:

- Lead a small team with other service users to conduct accreditation visits to services



- Lead the visit, liaising with managers
- Assign roles to each member of the team
- Write the final report using the team's notes and feedback

## Time Commitment



- Attend Lead assessor upskill training session
- Lead between 6-12 visits a year
- Reward and recognition payments are offered in line with current policy



## Key experience and skills required:

- Have gained experience of at least 3 full accreditation visits
- Ability to read and write in English & use MS word to type up report
- Willingness to progress, learn new skills.
- Be able to lead a small team, after training

# CQC@ELFT Inspectors



## What is the CQC@ELFT process?

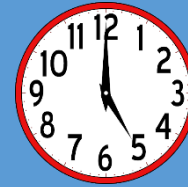
The CQC are the regulators of healthcare in England. They inspect services to check how well they are doing. At ELFT we run our own mock-inspections to prepare teams for the real thing. You can find out more about the CQC [here](#).

### A brief description of the role:

- Work in a small team of doctors, nurses, and other health professionals
- Interview staff, service users and carers
- Give your opinion of what the service is doing well and how they could improve



## Time Commitment



- Attend 1 short training sessions
- Attend visits depending on your availability
- Reward and recognition payments are offered in line with current policy



## Key experience and skills required:

- Have current experience of using ELFT mental or physical health services, or care for someone who does
- Ability to read and write in English