



HOW DID WE DO?

YOUR FEEDBACK CAN HELP US
IMPROVE OUR SERVICES.

WE WILL LISTEN AND ACT ON
FEEDBACK SO WE CAN MAKE
CHANGES THAT MATTER TO
YOU.

WITH YOUR HELP WE CAN
CONTINUE THE JOURNEY OF
PROVIDING THE BEST
POSSIBLE CARE

***Tell us about your
experience by completing a
quick survey. Please ask a
member of staff or visit our
website at:***

www.elft.nhs.uk



TELL US IF YOU WERE:

- TREATED WITH RESPECT
- LISTENED TO BY STAFF
- MADE DECISIONS IN YOUR CARE
- HAD A GOOD EXPERIENCE DURING TREATMENT